

Investing in your gas supply

Coast Road Pevensey Bay



SGN
Your gas. Our network.



We're investing £624,000 to upgrade our gas network in Coast Road, Pevensey Bay.

This essential work involves the replacement of old, metal gas mains with new plastic pipe to ensure a continued safe and reliable gas supply.

Following discussions with East Sussex Highways, our project will start on Tuesday 1 November and last approximately six weeks.

We have co-ordinated our project with East Sussex Highways' work to repair the road surface in Coast Road. Once we've upgraded our pipes in Coast Road, East Sussex Highways will complete its road surface repairs.

To ensure everyone's safety, Coast Road will be closed in four phases over eight weeks.

You'll find further details, such as where we'll both be working and the diversion route, overleaf.

We're committed to upgrading our network to ensure we continue to keep homes and businesses safe and warm long into the future.

All businesses in the local area will remain open as usual. We do have a compensation scheme in place for local businesses which suffer a genuine loss of trade because of our work. Packs are available from our website, sgn.co.uk, via the Publications section.

If you have any enquiries about our gas network upgrade, please call us on **01444 240 700** during office hours (8am to 4pm) or on **0800 912 1700** outside these times.

For further information about East Sussex Highways' work, please visit eastsussexhighways.com



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sgn.co.uk



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Where is the work taking place?



A partnership between:



Key

- SGN phase one work area
- SGN phase two work area
- ESH phase three work area
- ESH phase four work area



Key

- Diversion



We are sorry about any inconvenience our work causes and would like to thank road users for their patience. This is a complex engineering project, however we always aim to minimise disruption whenever possible.

Phase one - approximately three weeks

We'll start work in Coast Road on Tuesday 1 November. We will be replacing our gas mains and services between Wallsend Road and Waverley Gardens. This section of Coast Road will be temporarily closed with a signed diversion in place for through traffic.

Phase two - approximately three weeks

The road closure will move eastwards along Coast Road on Monday 21 November. The road will be closed between Waverley Gardens and Seaville Drive as we upgrade our gas pipes in this section of our network.

Phase three - approximately one week

East Sussex Highways will begin work to replace two defective concrete slabs on Saturday 10 December. One slab is just east of Cobald Road and the other outside 163 Coast Road. A section of Coast Road will be closed consecutively around these two areas. This phase is due to be finished by Saturday 17 December, when the project will be suspended and the road closure temporarily lifted for the Christmas period.

Phase four - approximately one week

The final phase of work will see East Sussex Highways replace a section of the road surface in Coast Road between Marine Avenue and the private road from Monday 9 January. Coast Road will be fully reopened once this phase is complete. All being well, the road will reopen by Friday 13 January.

Pedestrian access will be maintained along Coast Road at all times. A signed diversion will be in place for through traffic during all four phases. Motorists will be diverted via the A259 Wallsend Road, A259 High Street and Sluice Lane before rejoining Coast Road at Normans Bay.



Smell gas?
0800 111 999



To access this leaflet in an alternative format please call 0800 912 1700



Your questions answered...

Q. Why are you doing this work now?

A. We need to replace these old gas mains and while there is no ideal time to carry out the work, the timescales have been agreed with the local council and other interested parties. We have planned this work closely with East Sussex Highways, who will carry out their own work to upgrade the road surface after our project is complete. East Sussex Highways is a partnership between Costain, CH2M and East Sussex County Council.

Q. How will it affect my local area and travel?

A. Sometimes we need to use temporary traffic lights or close a road to keep the public and our engineers safe while the work is taking place. We'll always provide advance notification if this is the case.

As the local authority always looks to co-ordinate planned roadworks wherever possible, we need their permission to close roads. If our work affects local bus services, this will be advertised in advance too.

Q. How else might I be affected?

A. Some on-street parking in your road may be restricted to ensure certain stages of our work can be completed safely. We'll let you know when this is necessary, as your co-operation in keeping sections of the road clear helps keep our work on schedule.

We may need to take up space in the road or on the verge for a site storage area for our equipment. We'll restore any areas we've disturbed as quickly as

possible after the project is finished. We'll also make good all road surfaces, pavements and driveways.

Q. When will you be working?

A. Our hours of work are agreed with the local authority. We will be working six days a week, Monday to Saturday. We're mindful of the impact of noisy activities on nearby residents so we will not be working on Sundays. During the week, we'll be working between 8am and 5pm. On Saturdays, our working hours will be 8am to 4pm.

Q. How can I find out more about the work and how it might affect me?

A. We'll do our best to keep customers informed. After all, the work we are planning is for your safety. We have our established channels, including our website and social media, as well as press releases for local media, update flyers and leaflets such as this one. We would welcome any ideas about other ways we can communicate with you to help raise awareness of what we're doing, such as details of community Facebook pages and independent websites, to which we can supply updates as the work progresses. Please email any suggestions to customer@sgn.co.uk.

You may already know us as Southern Gas Networks but we've changed our name, logo and branding to SGN. We're still the same company and our local experts are still committed to delivering your gas reliably and keeping you safe.

Every year we give our people a day on company time to team up and work on community projects of their own choice. We are always looking for other projects to complete so if you have any suggestions for your community please call Julie Lowrey on 01689 881 481.